



Pavilion & Soccer Arena – Youth Camps Frequently Asked Questions

(Updated 2/26/19)

I. ENROLLMENT

Q: Can I enroll my child for part of the camp at a prorated fee?

A: Due to the large number of campers that are able to commit to a full week of camp we do not prorate any fees as space is limited.

Q: What happens if my child misses a day of camp?

A: No camp transfers, prorations, or refunds are allowed. We offer “make-up” days only for All Sport Camps. All other camps do not offer any make-up days. A camp make-up day can ONLY be used for a previously missed All Sport Camp. Please email pavilion@proclub.com to confirm availability for makeup days at least 1 week prior to the start of any make-up day.

Q: Is there a registration deadline and a cancellation policy?

A: Registration deadline is one week prior to the start date. Registration past the deadline will be charged a fee of \$10 for 1-2 day camps and \$30 for 3-5 day camps. If you need to cancel a registration please do so at least one week prior. If you cancel less than one-week prior enrollment can be transferred to a future camp.

Q: My child is younger than 6 years old. Can they participate in All Sport Camp?

A: The child must turn 6 years old during the month that they intend to participate in camp. If your child is within a few months of turning 6 they can register for All Sport or Dance Camps only if they have experience in a full day camp or school setting. To view a list of camps for ages 5 and under, visit proclub.com

Q: My child has special needs. Can my child participate in camp?

A: Accommodations typically can be made. Often times a family may need to provide an aide. Please email pavilion@proclub.com so we can prepare our staff.

Q: What is the coach to camper ratio?

A: Typically, 1 to 10 but this depends on the age group of the kids, any special needs, etc...

II. SAFETY

Q: How can you ensure my child will be safe at your camp?

A: We have the following safety measures for all full day camps:

- 1) All Coaches have experience working with young kids, are CPR certified, and have passed a background check & drug test.
- 2) Campers wear wristbands & nametags the entire week identifying the camp the child is in.
- 3) For any transition we have a lead & trail coach and do head counts frequently.
- 4) Campers are asked to line up in their team lines frequently throughout the day.
- 5) Coaches are required to know the names and number of kids in their group.
- 6) We have age specific groups and (mostly) gender specific groups (e.g. All Sport Camp).

Q: During Summer Camps how are campers transported to and from Grass lawn Park?

A: PRO Club shuttles and coaches will transport two All Sport groups each morning to Grasslawn Park for morning activities. We typically start with the older groups and finish camp on Friday with the youngest two groups. Flag Football, Soccer, Around the World and Leadership Camps will also have an outdoor component during the summer in the afternoon. Background checks and driver abstracts are obtained to make sure we have safe and reliable drivers.

Q: What are the camp rules and how are your camp rules enforced?

A: On Monday the rules will be explained to the kids. The 3 rules at camp are: HAVE FUN, BE SAFE, and BE RESPECTFUL! Campers may be given "Strikes" (verbal warning) for any behavior that violates the camp rules. If a camper receives 3 strikes within a day, parents may be called to discuss the situation and arrive at a solution. If the behavior continues and/or is taking away from the experience of other campers, we may remove the camper from camp for the remainder of the camp week.

III. MEALS / BREAKS

Q: Are there alternative meals for lunch?

A: Yes. Vegetarian & gluten-free meals are available. Orders must be placed no later than 9:00am each day of camp during check-in and will be noted on our roster sheet and nametag.

Q: Can my child eat snacks throughout the day?

A: In addition to lunch at 11:45am, a small snack is provided at 10:30am and 3:55pm each day. Campers enrolled in our Extended Sports Camp will receive an additional snack at 5:00pm. No food is allowed during activities. We encourage all kids to eat a healthy breakfast before coming to camp. Campers can also bring their own (peanut free) snack to eat during designated times.

Q: Can my child take a break during camp?

A: Yes, if the camper is injured, ill, or tired. Otherwise, campers are encouraged to participate in all activities & sports throughout the day.

IV. SCHEDULE

Q: What is the schedule throughout each day of camp?

A: All camps include a mixture of active time, rest time, and snack time. A full schedule of each camp is emailed out a few days prior to each family enrolled.

Q: Why do you show a movie during camp during rest time?

A: We have a designated “rest time” after lunch for 90 minutes each day. Campers can either watch a movie, read a book, play with blocks/magformers, or color. Several campers each day are with us for 8+ hours and the “rest time” is needed so kids have enough energy to finish off the second half of camp each day. During this time we also rotate our coaches through their breaks.

Q: Will my child be supervised when in the pool?

A: Yes. There is a minimum of one lifeguard and one camp coach per pool. We also have coaches in the pool assisting kids during their swim test and swim time.

Q: What if my child struggles with swimming or is a new swimmer?

A: All swimmers are given a swim test and provided a bracelet based on their ability. Kids are divided up into two different pools based on their age and swimming ability. A flotation device (lifejacket or floatie) is provided to all kids who do not pass the swim test.

V. WHAT TO BRING?

Q: What should my child bring each day and how should he/she be dressed?

A: All campers should come to camp wearing athletic clothing and athletic shoes (and swimsuit if participating in All Sport Camp). All Sport Camp is the only camp that offers swimming each day. For soccer camps, shin guards are required and molded cleats are not allowed. For all outdoor camps, it is helpful if kids have sunscreen on before camp (if it is supposed to be sunny) and have a water bottle available.

If a camper has an electronic device, we ask that they leave it in their bag the entire day of camp.

VI. CAMP AFTERCARE

Q: I am unable to pick-up my child at 4:00pm. Is there a camp after care option for my child?

A: Yes. You can register for our Extended Sports Camp for ages 6-12 from 4pm-6pm. \$25M/\$30NMCM/\$35NM per day. Daily and weekly options available. Pick up is in the Pavilion.

Pavilion – Extended Sports Camp (ESC): – Reserve a spot (1 day prior) for your child by enrolling in the program. Available for youth ages 6-12 from 4:00pm-6:00pm. Register at the concierge desk by calling (425) 885-5566, or enroll online at www.proclub.com

At the end of each full-day camp outside of the Pavilion (Aquatics, Discovery Bay, etc.), our PRO Club staff will escort your child to ESC in the Pavilion. **If a child is picked up late from ESC (past 6:00pm) there is a \$1 fee per minute.**

Discovery Bay: – Reservations must be made through Discovery Bay before camp begins, by calling (425) 861-6247. Space is limited and is only open to youth ages 5 and under.

VII. DROP OFF / PICK UP / CHECK IN

Q: **Can I drop off my child early?**

A: Yes, campers may check in 10-20 minutes early for camp each day with a parent. We start check in for camp at 8:40am for all Pavilion camps.

Q: **Can my child do a self-check out?**

A: If a camper is a member and on a family membership they must be 9 years or older to do a self-check out. A parent must authorize this and ask our coaches to note this on our roster. The camper will still need to check themselves out each day with our coaches after camp.

Q: **Where is drop off and pick up for camp?**

A: **PAVILION CAMPS – DROP-OFF & PICK-UP:**

- All Sport, Ninja Warrior, Dance, Glee, Hoops, Around The World, Racquet Sports,, , Junior Sport & Basketball Skills
- **Location: PRO Club – Main Building: 4455 148th AVE NE Bellevue, WA 98007**

SOCCER ARENA CAMPS - DROP-OFF & PICK-UP:

- Soccer, Jr All Sport, Outdoor Adventure, Cheer, Wonders of Washington, & Survivor
- **Location: Soccer Arena - 4608 148th Ave NE Redmond, WA 98052 (across the street from main building)**

*Discovery Bay Camps are located in Discovery Bay unless specified otherwise.

*Swimming Camps are located in the Aquatics center.